

REPORT TO: HEALTH & SOCIAL CARE SERVICES COMMITTEE 28 MAY 2008

**SUBJECT: COMMUNITY CARE PERFORMANCE REPORT, FOURTH
QUARTER, JANUARY – MARCH 2008**

BY: DIRECTOR OF COMMUNITY SERVICES

1. REASON FOR REPORT

1.1 The Committee is invited to scrutinise the Performance Indicators for Community Care for the quarter, 1st January to 31st March 2008, as detailed in **APPENDIX 1** to the report.

1.2 This report is submitted to Committee in terms of E(1) of the Council's Administrative Scheme relating to the exercise of the function of the Council as Social Work Authority under the Social Work (Scotland) Act 1968.

2. RECOMMENDATION

2.1 It is recommended that the Committee scrutinises the performance information contained within APPENDIX 1.

3. BACKGROUND

3.1 The Community Care indicators are presented across eight areas of activity. Almost all of the indicators for Community Care were new following Committee approval of revised Performance Indicators for Community Care on 4 April 2007. The Committee is asked to note the following:

3.2 **APPENDIX 1** details the performance of Community Care indicators for the period January – March 2008. Committee are asked to note the following:

3.2.1 Domiciliary Care

CommS362: The department has partially met this requirement by publishing the routes to services document and by providing information to service users about their service. Further work is being taken forward to provide information in a variety of formats.

CommS487: & S487a The Home Care Service has a recruitment plan in place to increase capacity within the service to meet the future demand.

3.2.2 Voluntary Grants & Contracts:

CommS190d: To ensure effective monitoring, these inspections are spread over the financial year, therefore 13 service area monitoring visits have been re-arranged into future quarters over 2008/09

CommS389& S389a: Approved Provider List has not been progressed during 07-08 due to lack of contract officer time and resources. This will be progressed in 2008-09.

Committee should note that with the recent appointment of an additional Contracts Officer and the Contracting & Commissioning Manager, sufficient capacity will now exist to progress this.

3.2.3 Learning Disability Services:

CommS332: There are currently 17 young people in transition. These are being considered by the Community Learning Disability team. Of the 17 young people: 3 needed a full assessment therefore there is no inherited care plan in place, 14 were already known to have a learning disability . Of these 9 had a care plan. 4 left school early before care plan could be put in place, 1 young person did not want care plan or a service from the council.

CommS439: A new Challenging Behaviour Service is being developed – accommodation has been purchased and provider is in place. This will see resettlement of 4 people with a learning disability by Autumn 2008.

3.2.4 Occupational Therapy:

CommS093: OT department has experienced increased sick leave over the last quarter. Two staff have now returned to work. There is currently one vacant post is out for advert. In order to address this, referrals are now being allocated from a central base and this will ensure more efficient prioritization to cover for periods of sickness/absence across Moray.

CommS095: As above.

CommS342a: As above.

3.2.5 Older People:

CommS360: A Senior Community Care officer has been seconded to ensure that the quality of the care record is accurate. This work is also being taken forward with all community care teams.

CommS497b: The data quality is improving through the use of staff working on the quality of the care record.

3.2.6 Services for People with Physical & Sensory Disabilities:

CommS247a: Carer's have a choice whether to take up an assessment or not, this is part of the council's statutory duty to offer assessment. More Carers are taking up the opportunity to be assessed when it is offered. This represents a good rate of take up.

4. **SUMMARY OF IMPLICATIONS**

(a) **Corporate Development Plan/Community Plan/Service Improvement Plan**

This report is in line with the Working Principles – Delivering the Plan, objective number 5, Accountable to the Public, within the Corporate Plan.

(b) Policy and Legal

This report covers the Community Care reporting requirements for Audit & Performance Committee and selected national indicators reported to the Scottish Executive and Audit Scotland.

(c) Resources (Financial, Risks, Staffing and Property)

None

(d) Consultations

Consultation has taken place with the lead officers for Community Mental Health Services, Domiciliary Care, Learning Disability Services, Physical/Sensory Services, Contracts Officer and Lead System Manager who are in agreement with information set out in **APPENDIX 1**.

5. CONCLUSION

- 5.1 It is recommended that the Committee scrutinise the Statutory Performance Indicators for Social Work as detailed in **APPENDIX 1** to the report.

Author of Report: Gavin McClafferty, Research & Information Officer

Background Papers: Held by Author

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